

FINCHLEY & GOLDERS GREEN RESIDENTS' FORUM
Wednesday 9 January 2019

VENUE:

Finchley Church End Library, 318-320, Gateway House, Regent's Park Road, N2 2LN

Chairman: Councillor Rohit Grover

Vice Chairman: Councillor Jennifer Grocock

ISSUES TO BE CONSIDERED AT THE FORUM MEETING

Items must be submitted to the Governance Service (f&gg.residentsforum@barnet.gov.uk)
 by 10.00am on the 5th working day prior to the meeting **(2 January)**

	Issue Raised	Response
1	<p>Petition from: Syed Naqvi - Experimental Changes to the North Finchley Controlled Parking Zone - Solar House Development Received: 3 September 2018 – (paper petition sent to Parking Consultations team) Signatures: 38</p> <p>We refer to your letter dated 29 August 2018. Terms defined in your letter shall apply to this letter.</p> <p>Having discussed the matter with various residents of the Affected Roads (the 'Residents') we write to strongly oppose any changes to the parking restrictions currently in place on each of the Affected Roads.</p> <p>We are of the opinion that:</p> <ol style="list-style-type: none"> 1. The London Borough of Barnet (the 'Council') has failed to consult with any of the Residents prior to taking the decision to make Experimental Changes; 2. The Experimental Changes are excessive in their application and will materially prejudice our use and enjoyment of our properties, particularly limiting family life, 	<p>To be dealt with in line with the Council's constitution:</p> <p>The Lead Petitioner will be given three minutes to present the petition to the Forum. Following this the Residents' Forum Chairman will decide to:</p> <ul style="list-style-type: none"> • Note the issue and take no action • Instruct an appropriate officer to contact the resident within 20 working days to provide an additional response • Instruct that a Ward Member is notified of the issue • Decide that the issue be referred to the next meeting of an Area Committee for consideration, subject to the issue being within the terms of reference of an Area Committee. <p>Mr Naqvi has been informed that this will be discussed at the next meeting of the Environment Committee, 21 January 2019.</p>

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	<p>freedom to hold social and religious functions and the work of carers that serve the Residents;</p> <p>3. The Experimental Changes fail to take into consideration the times and dates of the actual services that will take place at St Barnabas Church, Solar House, 915 High Road, London N12 and instead create unreasonably onerous restrictions on the Residents; and</p> <p>4. The Council has failed to act reasonably in setting the terms of the Experimental Changes particularly when compared to parking restrictions the Council has implemented around other places of worship around the London Borough of Barnet.</p> <p>We, the undersigned, request that the Council immediately suspends its plans to implement the Experimental Changes and issue prompt notice to the Residents of such suspension.</p>	
2	<p>Petition from: Ms Judith Schott – Improve Air Quality in Barnet Now Received: 10 September 2018 Signatures: 37</p> <p>We the undersigned petition the council to Install NO IDLING signs throughout the borough of Barnet.</p> <p>Campaign for No idling signs throughout Barnet</p> <p>Stationary idling is an offence under section 42 of the Road Traffic Act 1988. The Act enforces rule 123 of the Highway Code.</p> <p>However, idling while parked is very common. According to TFL, an idling engine can produce up to twice the emissions of a car that's in motion. These include chemicals such as sulphur dioxide, particulate matter and nitrogen oxide to name a few.</p> <p>These chemicals are especially damaging to children and young people and can also contribute to asthma, heart disease and even lung cancer</p>	<p>To be dealt with in line with the Council's constitution:</p> <p>The Lead Petitioner will be given three minutes to present the petition to the Forum. Following this the Residents' Forum Chairman will decide to:</p> <ul style="list-style-type: none"> • Note the issue and take no action • Instruct an appropriate officer to contact the resident within 20 working days to provide an additional response • Instruct that a Ward Member is notified of the issue • Decide that the issue be referred to the next meeting of an Area Committee for consideration, subject to the issue being within the terms of reference of an Area Committee.

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	<p>https://tfl.gov.uk/tfl-templates/switch-off-engine/switch-off-your-engine-infographic.pdf</p> <p>Please sign up now and invite others to sign up to reduce pollution now and ask Barnet Council to install No Idling signs throughout the borough.</p>	
3	<p>Issue from Ms Judith Schott Received: 27 December 2018</p> <p style="text-align: center;">Stop traffic idling - reduce air pollution</p> <p>The aim We are all aware of the need to improve air quality, especially in towns, cities and around transport hubs. There are long-term plans in the pipeline but we need action immediately. There is one significant step that Barnet Council can take which would benefit everyone now.</p> <p>The problem According to TFL, an idling engine can produce up to twice the emissions of a car that's in motion. These include chemicals such as sulphur dioxide, particulate matter and nitrogen oxide to name a few. These chemicals are especially damaging to children and young people and can also contribute to asthma, heart disease and even lung cancer</p> <p>https://tfl.gov.uk/tfl-templates/switch-off-engine/switch-off-your-engine-infographic.pdf</p> <p>A solution that would help to reduce harmful pollutants. Many people do not appear know that under Section 42 of the Road Traffic Act 1988, running an engine unnecessarily when parked on a public road is illegal and can incur a penalty. Drivers who are on their phone at the same time, risk an additional penalty.</p> <p>An easy way to inform people would be to put up signage, level with the eyeline of drivers seated in their cars. Chelsea and Westminster council have already done this.</p>	See above.

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	 <p>Air quality is of paramount importance to the health of us all. So I am asking Barnet Council to play a part in reducing harmful pollutants as soon as possible.</p>	
4	<p>Petition from: Neelam Christie - Lichfield Grove Surgery increase in parking restriction Received: 9 November 2018 Signatures: 44</p> <p>We the undersigned petition the council to consider the impact of the proposed changes to the parking restrictions on patients at the practice. The current times are Mon- Fri 2pm to 3pm. The proposed times are 10am to 4pm Monday-Saturday.</p> <p>The practice is open Mon- Fri 08:30am-6:30pm</p>	<p>To be dealt with in line with the Council's constitution:</p> <p>The Lead Petitioner will be given three minutes to present the petition to the Forum. Following this the Residents' Forum Chairman will decide to:</p> <ul style="list-style-type: none"> • Note the issue and take no action • Instruct an appropriate officer to contact the resident within 20 working days to provide an additional response

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	<p>and looks after 6000+ patients.</p> <p>The proposed hours would impact on patient access to healthcare; this could potentially increase patient demands for appointments after 4pm which could in turn increase traffic and parking between 4pm and 6:30pm.</p> <p>Many patients are only able to attend GP services if they travel by car. This is true not only of those who have reduced mobility but for those who have young families too. The patients with cars typically stay from 5-30 minutes.</p> <p>The practice has been providing a local service for local people for over 45 years. Accessible healthcare is important.</p>	<ul style="list-style-type: none"> • Instruct that a Ward Member is notified of the issue • Decide that the issue be referred to the next meeting of an Area Committee for consideration, subject to the issue being within the terms of reference of an Area Committee.
5	<p>Petition from (lead petitioner name not provided): CPZ requirement on Winnington Road Received: 9 October 2018 Signatures: 28</p> <p>We the undersigned petition the council to Create a CPZ scheme which will alleviate the issue of residents very often finding it difficult or impossible to park on the upper side of Winnington Road (both sides of the road from 61 Winnington Road upwards towards Hampstead Lane.</p> <p>Many commercial vehicles use the upper part of Winnington Road for long or medium term parking. This part of the road is also often used by commuters who walk to Hampstead or even Golders Green tube station once they park their cars. Some vehicles have been parked there for many months and some will only be parked there for a day full day. In addition, several of the vehicles that continually park there are vans or larger vehicles that take up more than 1 or 2 typically sized spaces. The combination of long term and commuter vehicles has meant that it is often extremely difficult for Residents living on Winnington Road or their guests, to find on</p>	<p>To be dealt with in line with the Council's constitution:</p> <p>The Lead Petitioner will be given three minutes to present the petition to the Forum. Following this the Residents' Forum Chairman will decide to:</p> <ul style="list-style-type: none"> • Note the issue and take no action • Instruct an appropriate officer to contact the resident within 20 working days to provide an additional response • Instruct that a Ward Member is notified of the issue • Decide that the issue be referred to the next meeting of an Area Committee for consideration, subject to the issue being within the terms of reference of an Area Committee.

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	<p>street parking. If the council imposes a CPZ scheme whereby cars cannot park from 59 Winnington Road upwards (without a permit) during the week for just 1 hour in the morning, the parking issues for residents will be alleviated dramatically and approximately 20 spaces used by drivers for long term parking alone will again be available to Residents. It has become unbearable for Residents to find parking conveniently on the upper end of Winnington Road and myself and many other Residents now seek a solution via a CPZ scheme.</p>	
6	<p>Petition from: Mr J Fryer – speeding on West Heath Drive (paper petition) Received: 12 December 2018 Signatures: 58</p> <p>Cars are regularly observed driving at speeds in excess of 30mph on West Heath Drive, and at times significantly above this. As well as being a narrow residential road, it is a common thoroughfare between Golders Green centre and Golders Hill Park, and we are concerned that these speeds pose a risk to both residents and the many pedestrians passing through, especially children.</p> <p>There is also a private nursery for toddlers in the newly refurbished Golders Green Hall and garden on West Heath Drive which itself will generate extra traffic to the road, and increase the number of pedestrians vulnerable to unsafe driving.</p> <p>West Heath Drive appears to be increasingly used by drivers as a shortcut to avoid the Golders Green central roundabout and lights at all times of day especially rush hours, resulting in a high proportion of through traffic driving in a manner more suited to main roads.</p> <p>We the undersigned, living on West Heath Drive, request a speed survey on our road.</p>	<p>To be dealt with in line with the Council’s constitution:</p> <p>The Lead Petitioner will be given three minutes to present the petition to the Forum. Following this the Residents’ Forum Chairman will decide to:</p> <ul style="list-style-type: none"> • Note the issue and take no action • Instruct an appropriate officer to contact the resident within 20 working days to provide an additional response • Instruct that a Ward Member is notified of the issue • Decide that the issue be referred to the next meeting of an Area Committee for consideration, subject to the issue being within the terms of reference of an Area Committee.
7	<p>Petition from: Delory Lowndes Received 14 December – paper petition Proposed Controlled Parking Zone in Leopold and Leslie Roads Signatures: 144</p>	<p>To be dealt with in line with the Council’s constitution:</p> <p>The Lead Petitioner will be given three minutes to present the petition to the Forum. Following this the Residents’ Forum</p>

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	<p>Two years ago the Council ran a consultation on a CPZ in both roads. It was not implemented because although a majority of residents in both roads were in favour, the close result in Leslie Road led the Council to consider that it was not a big enough mandate to merit action. Since then, as you are all aware there has been ongoing debate about other traffic, parking and safety measures.</p> <p>As support for CPZ has been growing significantly, as demonstrated both at recent residents' meetings and in Brian Milsom's survey, we met out local Councillors Arjun Mittra and Claire Farrier on Saturday 2 June to discuss the way forward.</p> <p>The Council has advised us that action on a single issue is more likely to succeed than on multiple competing issues, hence the question concerning only the CPZ at this stage.</p> <p>It was agreed that we would carry out this survey of residents in Leslie and Leopold Roads to ascertain that there is now a clear majority in favour of CPZ, thus convincing the Council to reconsider.</p>	<p>Chairman will decide to:</p> <ul style="list-style-type: none"> • Note the issue and take no action • Instruct an appropriate officer to contact the resident within 20 working days to provide an additional response • Instruct that a Ward Member is notified of the issue • Decide that the issue be referred to the next meeting of an Area Committee for consideration, subject to the issue being within the terms of reference of an Area Committee.
8	<p>Issue submitted by: Mr David Attfield Received: 20 December 2018</p> <p>This year, there was a wholesale failure of the weed prevention programme across East Finchley. Weeds have proliferated, adding to the already dirty and neglected street scene. Weeds often have taken root on newly replaced paving, suggesting that huge sums are being wasted through sub-standard work and lack of basic maintenance.</p> <p>What are you asking the Council to do?</p>	<p>Payments to the contractor were withheld and an additional remedial spray was carried out, due to sub-standard work. Remedial work was monitored by officers.</p> <p>A review of the weed spraying regime is currently under review. This includes alternative methods of weed treatment.</p>

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	<p>Provide an explanation for the failure of the weed treatment programme in 2018. What action has been taken against your contractor? What steps are being taken to prevent a repeat in 2019?</p>	
9	<p>Issue submitted by: Mr David Attfield Received: 20 December 2018</p> <p>Summerlee Avenue and Church Lane remain the most shoddy examples of road resurfacing I have ever seen in London, even though some remedial has been undertaken to lesson some of the most glaring deficiencies. At the September forum I was assured that Ms Staples would contact me regarding the resurfacing work on Summerlee Avenue. She has not done so (although some information has been provided under the FOIA). I was also assured that the road would be swept. If this has been done, it has not been done effectively.</p> <p>What are you asking the Council to do?</p> <p>Carry out a proper sweep of Summerlee Avenue. Resurface the strip that was missed between Summerlee Avenue and Cherry Tree Road. Undertake an assessment of the surface near the Cherry Tree Wood entrance to determine whether it is fit for purpose.</p>	<p>Micro asphalt resurfacing treatment is a coarse surfacing material designed to be applied on the existing road surface as a preventative maintenance measure. Loose chippings are an inherent part of surface treatment. No supplementary sweeping cycles have been carried out since the application of micro asphalt surfacing in Summer 2018</p> <p>It is acknowledged that the resurfacing alignment in Summerlee Avenue across the junction at Cherry Tree Road could have been laid as a seamless joint. However, this is an aesthetic issue and as the gap now remaining does not affect the structural integrity of the road surface, the Council does not intend to carry out any remedial works in this location.</p> <p>Engineers and the term maintenance contractor will continue to monitor during the 24-month material guarantee period to ensure that the surfacing treatment remains compliant with the expectations of micro asphalt surfacing. Should it be necessary to carry out corrective works, costs will be borne fully by the term maintenance contractor.</p>
10	<p>Issue submitted by: Mr David Attfield Received: 20 December 2018</p> <p>At the September forum, I raised the fact that Barnet almost uniquely in London lacks car club provision. I was encouraged to hear that roll out plans are in hand and was assured that the</p>	<p>Drive Now was launched in the London Borough of Barnet In November 2018, information on this can be found using the link below;</p> <p>https://www.barnet.gov.uk/citizen-home/parking-roads-and-pavements/Parking/DriveNow-car-club.html</p>

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	<p>Strategic Director for the Environment would write to me about this. Needless to say, this has not happened. I am not aware of any meaningful roll out having taken place.</p> <p>What are you asking the Council to do?</p> <p>Fulfill the commitment given at the September meeting that I would be receive a written response.</p>	
11	<p>Issue submitted by: Mr David Green Received: 4 December 2018</p> <p>Someday there is going to be a terrible accident when coming out of Turner Close into Meadway and quite often it is very difficult to see cars coming down Meadway because of the parking (made worse because of the controlled zone a small way up Meadway) near to the entrance of Turner Close. This is especially so for cars coming up Meadway from the east. The white lines presently on the road are not very effective</p> <p>What are you asking the Council to do?</p> <p>Install in Meadway double yellow line for 20 metres either side of where Turner Close joins Meadway</p>	<p>Officers are working on developing an assessment and prioritisation process in relation to the many yellow line requests that the Council receives, which would entail periodic progression of the highest priority locations, subject to the level of available funding. This request will be put on the list for future assessment.</p> <p>However, if the Forum consider that this location requires immediate attention, then there is the option of the issue being referred to the Finchley & Golders Green Area Committee as a Members Item, where funding to progress items could be granted.</p> <p>Furthermore, there is a proposed CPZ extension of the Garden Suburb 'GS' CPZ in Erskine Hill, North Square and Temple Fortune Hill and statutory consultation on the proposals took place in November 2018.</p> <p>Much of the background can be found in this report and noted background papers (links within the report) which was reported to the Finchley & Golders Green Area Committee on 15th February 2018 (Item 27) which focussed on parking surveys carried out in the area prior to and following the extension of the Garden Suburb CPZ in Heathgate and South Square. Parking on Meadway was considered as part of this report.</p>

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		<p>Officers are in process of analysing feedback to the aforementioned statutory consultation with a view to reporting the findings and recommended action to the Finchley and Golders Green Area Committee in April 2019. These comments in respect of parking in Meadway, will be considered as part of this process.</p>
12	<p>Issue submitted by: Mrs Michele Hommel Received: 19 December 2018 Meadway CPZ</p> <p>I have asked several times over the last few years (including submitting a petition) for the CPZ to be extended on Meadway all the way through to Thornton Way. Parking is impossible here during the day. We are a parking lot for people dumping their cars here for weeks while they go on holiday (i have spoken to some of them as they drag their suitcases away), white vans left for days on end because there is no parking in their neighbourhood (spoken to these drivers as well) and commuters. In addition, we MUST HAVE A 20MPH speed limit. Someone is going to get seriously injured. Meadway has been nicknamed "Speedway" and it's not cute.</p> <p>What are you asking the Council to do?</p> <p>Impose a 20mph speed limit down the entirety of Meadway. Impose a CPZ on Meadway down to where it hits Thornton Way.</p>	<p>There is a proposed CPZ extension of the Garden Suburb 'GS' CPZ in Erskine Hill, North Square and Temple Fortune Hill and statutory consultation on the proposals took place in November 2018.</p> <p>Much of the background can be found in this report and noted background papers (links within the report) which was reported to the Finchley & Golders Green Area Committee on 15th February 2018 (Item 27) which focussed on parking surveys carried out in the area prior to and following the extension of the Garden Suburb CPZ in Heathgate and South Square. Parking on Meadway was considered as part of this report.</p> <p>Officers are in process of analysing feedback to the aforementioned statutory consultation with a view to reporting the findings and recommended action to the Finchley and Golders Green Area Committee in April 2019. These comments in respect of parking in Meadway, will be considered as part of this process.</p>
13	<p>Issue submitted by: Ms Emma Howard Received: 29 December 2018</p> <p>I am writing concerning the proposed extension to the Garden Suburb CPZ ref. SCR247. I do not feel this extension should be limited to the small area proposed but should also extend the Meadway CPZ down to Thornton Way and take in Meadway Close (I live in Meadway Close). We are the closest roads to Golders Green and suffer from being treated as a commuter and long</p>	<p>There is a proposed CPZ extension of the Garden Suburb 'GS' CPZ in Erskine Hill, North Square and Temple Fortune Hill and statutory consultation on the proposals took place in November 2018.</p> <p>Much of the background can be found in this report and noted background papers (links within the report) which was reported to the Finchley & Golders Green Area Committee on 15th February</p>

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	<p>term traveller's car park. This is exacerbated by Meadway Close also having a footpath onto the Heath Extension which means we have a lot of dog walkers parking to take their dogs out.</p> <p>There is also often illegal parking in our close across dropped kerbs and blocking pathways and this is not fair on residents, some of whom are very elderly and are taken out by their carers for walks in their wheelchairs but it blocks their way.</p> <p>What are you asking the Council to do?</p> <ol style="list-style-type: none"> 1. Extend the CPZ to include Meadway Close (and Meadway as far as Thornton Way) 2. Meadway Close should also have double yellow line markings: (a). To make sure that the path to Constable Close is kept clear (b). To stop cars and vans parking in the turning circle (c). On the corner of Meadway Close and Turner Drive to stop people parking there. 	<p>2018 (Item 27) which focussed on parking surveys carried out in the area prior to and following the extension of the Garden Suburb CPZ in Heathgate and South Square.</p> <p>Officers are in process of analysing feedback to the aforementioned statutory consultation with a view to reporting the findings and recommended action to the Finchley and Golders Green Area Committee in April 2019. These comments in respect of parking in Meadway and Meadway Close will be considered as part of this process.</p>
14	<p>Issue submitted by: Mrs Michele Roiter Received: 20 December 2018</p> <p>As you will be aware, the residents of Meadway Close presented a petition to extend the CPZ to our road in September 2016, but our request was ignored. We are now writing to you again as the parking situation has deteriorated significantly since the CPZ was extended to Heathgate and South Square.</p> <p>We have read the results of the survey that was undertaken following the extension of the above CPZ. The survey noted that early in the morning approximately 16 cars were parked in Meadway Close and the assumption was that all of these cars belonged to residents. However, we know that this is not the case as our road suffers from a number of people who use it for long term parking. This can be because they are going on holiday or may be away for a few months (as was the case for the owner of a large white van who parked outside our house for 3 months in winter), or even for the owner of a London taxi who lives 60 miles away (it is cheaper for him to drive his own car from home, park it in our road, work for a few days in his taxi and then leave his taxi parked in our road and then drive home).</p>	<p>There is a proposed CPZ extension of the Garden Suburb 'GS' CPZ in Erskine Hill, North Square and Temple Fortune Hill and statutory consultation on the proposals took place in November 2018.</p> <p>Much of the background can be found in this report and noted background papers (links within the report) which was reported to the Finchley & Golders Green Area Committee on 15th February 2018 (Item 27) which focussed on parking surveys carried out in the area prior to and following the extension of the Garden Suburb CPZ in Heathgate and South Square.</p> <p>Officers are in process of analysing feedback to the aforementioned statutory consultation with a view to reporting the findings and recommended action to the Finchley and Golders Green Area Committee in April 2019. These comments in respect of parking in Meadway Close, will be considered as part of this process.</p>

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15	<p>Issue submitted by: Mr Marc Hommel Received 20 December 2018 GARDEN SUBURB CPZ</p> <p>We live in the section of Meadway closest to H2 transport and Golders Green Station that is not covered by the CPZ. Our lives have become intolerable as the road outside our home is increasingly used for concentrated parking of daily commuters and for long-term parking of commercial vehicles, holiday makers and local panel beaters. We have difficulty parking outside our own homes and, when we can, our cars are regularly damaged. The road is too narrow and too busy to accommodate such concentrated parking in safety. The whole aspect of the Suburb is being destroyed by the use of it as a car park for businesses and non-residents.</p> <p>What are you asking the Council to do?</p> <p>Extend the CPZ down Meadway to a point where it is too far from Golders Green Station and the H2 bus stop corner Meadway/Hampstead Way to make parking attractive. Ideally, we want the whole of HGS to be made a CPZ with a 20mph speed limit.</p>	<p>There is a proposed CPZ extension of the Garden Suburb 'GS' CPZ in Erskine Hill, North Square and Temple Fortune Hill and statutory consultation on the proposals took place in November 2018.</p> <p>Much of the background can be found in this report and noted background papers (links within the report) which was reported to the Finchley & Golders Green Area Committee on 15th February 2018 (Item 27) which focussed on parking surveys carried out in the area prior to and following the extension of the Garden Suburb CPZ in Heathgate and South Square. Parking on Meadway was considered as part of this report.</p> <p>Officers are in process of analysing feedback to the aforementioned statutory consultation with a view to reporting the findings and recommended action to the Finchley and Golders Green Area Committee in April 2019. These comments in respect of parking in Meadway, will be considered as part of this process.</p> <p>Parts of Hampstead Garden Suburb are already within a 20mph area and Barnet's policy on 20mph restrictions focuses on introducing these around schools where requested by the school, generally through the school travel planning process as this forms part of the prioritising the request.</p> <p>As identified in the enquiry some roads in the area would be unsuitable for introduction of a zone without provision of traffic calming measures, which may be costly and unpopular. The use of vertical traffic calming measures (such as road humps) is not supported in Barnet except in exceptional circumstances and then only with committee approval.</p> <p>A proposal for a short length of 20mph speed limit on Finchley Road is being considered currently to support school travel plan work.</p>

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16	<p>Issue submitted by: Mr Stewart Roiter Received: 20 December 2018</p> <p>Dear Barnet Parking Consultation and Counsellors Rozenberg, Grover and Marshall.</p> <p>We are contacting you with reference to the hugely increased volume of traffic in Meadway Close and Meadway. Since the CPZ was extended to Heathgate , we have been overwhelmed by long term parking from non Hampstead Garden Suburb residents.</p> <p>We have people parking daily and catching the H2 to Golders Green station and people leaving their vehicles for long term periods whilst they go on holiday, on several occasions we have returned home only to find there are no spaces in Meadway Close and have to leave our vehicle in another road (further from the station).</p> <p>I do not feel that we should be a free car park for the station. I would also recommend, the speed limit throughout Hampstead Garden Suburb be reduced to 20 mph, this would make the roads safer to cross and reduce accidents.</p> <p>What would you like the Council to do?</p> <p>To extend the CPZ from Heathgate to Holne Chase incorporating Meadway, Meadway Close and Bigwood Road. To reduce the speed limit to 20 mph throughout the Suburb area.</p>	<p>There is a proposed CPZ extension of the Garden Suburb ‘GS’ CPZ in Erskine Hill, North Square and Temple Fortune Hill and statutory consultation on the proposals took place in November 2018.</p> <p>Much of the background can be found in this report and noted background papers (links within the report) which was reported to the Finchley & Golders Green Area Committee on 15th February 2018 (Item 27) which focussed on parking surveys carried out in the area prior to and following the extension of the Garden Suburb CPZ in Heathgate and South Square.</p> <p>Officers are in process of analysing feedback to the aforementioned statutory consultation with a view to reporting the findings and recommended action to the Finchley and Golders Green Area Committee in April 2019. These comments in respect of parking in Meadway, Meadway Close and Bigwood Road will be considered as part of this process.</p> <p>Parts of Hampstead Garden Suburb are already within a 20mph area and Barnet’s policy on 20mph restrictions focuses on introducing these around schools where requested by the school, generally through the school travel planning process as this forms part of the prioritising the request.</p> <p>As identified in the enquiry some roads in the area would be unsuitable for introduction of a zone without provision of traffic calming measures, which may be costly and unpopular. The use of vertical traffic calming measures (such as road humps) is not supported in Barnet except in exceptional circumstances and then only with committee approval.</p> <p>A proposal for a short length of 20mph speed limit on Finchley Road is being considered currently to support school travel plan work.</p>

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17	<p>Issue from: Mr Levy Received: 2 January 2019</p> <p>Re the proposed annual bin charges of £50 per first garden waste bin ("green bin") and £70 per green bin classed as additional.</p> <p>For the Borough, what are the numbers of:</p> <p>(i) first green bins now; (ii) additional green bins now; (iii) first green bins expected if proposed charges are introduced; (iv) additional green bins expected if proposed charges introduced; and what are the (v) total estimated annual cost of green garden waste collection and disposal now, excluding arisings at Summers Lane; (vi) total estimated annual cost of green garden waste collection and disposal if proposed charges introduced, excluding arisings at Summers Lane. (vii) I am thereby seeking to work out if the garden waste collection service is expected to yield a profit from the proposed charges. Are there any other amounts I should factor into the calculation, if so what are they? (viii) By officers' reckoning would they lead to a profit from the charges?</p>	<p>The responses are shown by each point;</p> <p>(i) The last count of garden waste bins supplied is 76629 (ii) information is not held (iii) This information is not held (iv) This information is not held</p> <p>Additional information – it is intended to carry out a public consultation on the possible introduction of a chargeable service, as part of this we will gather data on the number of respondents who indicate that they would use the service if it was chargeable. The results of this consultation will be published.</p> <p>(v) This information is not currently available, but will be available on the night of the meeting (vi) We do not hold this information as it is dependent on the take up, if the service becomes chargeable (vii) No (viii) No, as any money would be reinvested in the service</p>
18	<p>Issue from: Mr Levy Received: 2 January 2019</p> <p>Prior to the introduction of green garden waste bins, could such waste be placed in a regular waste bin?</p>	<p>Prior to the introduction of green garden waste bins, this waste could be placed in regular garden bins</p>
19	<p>Issue from: Mr Levy Received: 2 January 2019</p> <p>It seems unequal that communal users of green garden waste bins aren't allowed to use them</p>	<p>Communal collection properties within Barnet will be offered a garden waste collection service subject to operational capacity, and where no third parties are involved in the generation of the garden waste, i.e. the garden waste is generated by the residents. When</p>

	Issue Raised	Response
	<p>where third parties (gardeners etc) are involved with the waste, but this doesn't apply to green bins defined as non-communal, why is this?</p>	<p>the container is provided confirmation will be required that the container will not be used by a commercial company such as a gardening company. One container will be available per 5 flats.</p> <p>Generally, with larger communal properties a management company is paid to maintain the communal assets and would require a waste transfer licence to carry waste for treatment/disposal</p>
20	<p>Issue from: Mr Levy Received: 2 January 2019</p> <p>There are frequent delays on Finchley Road NW11 between Dunstan Road and Rodborough Road in both directions outside peak hours caused by broad vehicles especially buses and coaches having difficulty passing each other when vehicles are parked on both sides. This does not seem befitting for an A-road. Please will the Council look into altering the parking arrangements to remedy this, or has it done so?</p>	<p>Officers are working on developing an assessment and prioritisation process in relation to the many yellow line requests that the Council receives, which would entail periodic progression of the highest priority locations, subject to the level of available funding. This request will be put on the list for future assessment. However if the Forum consider that this location requires immediate attention, then there is the option of the issue being referred to the Finchley & Golders Green Area Committee as a Members Item, where funding to progress items could be granted.</p>
21	<p>Issue from: Mr Levy Received: 2 January 2019</p> <p>Re the Report-a-Problem system. I have previously raised the issue that since the withdrawal of its feature that tried to advise the user if a specific problem has already been entered, the lack of this feature is a deterrent to using it rather than Fixmystreet. Are there any plans afoot to restore this feature, or better still a map of the existing reports?</p>	<p>Residents will soon be able to shadow existing report a problem from the council map feature and get regular status updates on progression of these reports. This will enable residents to avoid raising new requests when there is already an existing report submitted for that problem.</p> <p>This functionality will be delivered by March this year.</p>
22	<p>Issue from: Mr Levy Received: 2 January 2019</p> <p>Re the Report-a-Problem service commitments.</p>	<ul style="list-style-type: none"> (i) The response is logged from the time received unless after 5:15 which is then logged at 9am the following working day (ii) Yes, it would be service failure (iii) A new enquiry number should only be issued for a new

	Issue Raised	Response
	<p>(i) If a problem was instead reported via Fixmystreet or phoning in, do the same service commitments apply, starting from the date the issue is logged by Highways?</p> <p>(ii) If a pothole or similar defect is reported but neither fixed, nor the informant told why, within 10 working days of logging, is that a service commitment failure?</p> <p>(iii) If the latter scenario happens to me, and I then email a reminder and get issued with a new reference number in response, does a new service commitment apply to that reference number, or is there no longer an incentive to action it?</p> <p>(iv) From July to December 2018, how many reference numbers subject to the service commitment were issued re reports of potholes or other road surface defects, and to date, how many service commitment failures occurred for those reference nos?</p>	<p>enquiry or a closed enquiry providing a response has been issued. Where it is identified a previous enquiry has not been resolved the new enquiry number should be linked to the original reference number and the Senior Highway Inspector notified to raise with the Council Contractor.</p> <p>(iv) Officers are collating the requested information which will be sent direct to the resident within 20 working days.</p>
23	<p>Issue from: Mr Levy Received: 2 January 2019</p> <p>At a recent Councillor's surgery at Golders Green Library, several residents were having to stand around to wait to be seen because there were not spare chairs for them. Please can the Libraries service ensure there are enough chairs left out for such occasions at all the Libraries?</p>	<p>The Golders Green Library Manager has been asked to try to have more chairs available. We are very constrained for space though so depending upon the numbers attending there will be a finite capacity. This less of a problem in other libraries but the Libraries Marnager will send a general message to make sure that people pay, attention to any customers waiting to see a Councillor</p>
24	<p>Issue from: Mr Levy Received: 2 January 2019</p> <p>Please can coffee machines be returned to all part self-service libraries that had previously had them, unless they now have a cafe? It seems the only fundamental difference with the other self-service equipment provided is that tokens are needed, but even if they can only be purchased during staffed hours, that's better than never.</p>	<p>There are no current plans to reinstate coffee machines in libraries. The previous machines were not well used and were expensive to purchase/ lease and maintain.</p>
25	<p>Issue from: Mr Levy Received: 2 January 2018</p>	<p>Commercial space was created in all libraries except Burnt Oak, Colindale and Finchley Church End libraries.</p>

	Issue Raised	Response
	Which libraries in the Borough were reduced in size by creating a separate, lettable space and of those, which spaces are currently let?	There are currently tenants for the spaces in Childs Hill, Chipping Barnet, Edgware, Golders Green, Hendon and Mill Hill libraries. The centralised libraries team is based within the commercial space at Osidge Library and East Barnet has been let on an occasional ad hoc basis.

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Future meeting dates:

Weds 6 March 2019	Church End Library
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